



**FLINDERS SHIRE COUNCIL - COMMUNITY CARE PROGRAM -
FEES AND CHARGES - 2023/24**

Updated from 01 July 2023

HOME CARE PACKAGES
PACKAGE INCOME
Government Subsidy: The Commonwealth contributes a different amount for each level of Home Care Package (Level 1 - 4). For more information on your subsidy, see: https://www.myagedcare.gov.au/home-care-package-costs-and-fees
Client Contribution Fees:
Income-Tested Care Fee (ITCF): a client may be assessed by the Government as needing to pay an Income Tested Fee. If client is assessed by Centrelink to pay a fee, the total fee may be up to \$35.25 per day. Full Aged Care Pensioners would usually not be required to pay an ITF.
Basic Daily Fee: No basic daily fee charged to clients.
Meals on Wheels: In line with Operational Guidelines for HCP Program, cost of food is not covered within HCP client packages, only the meal preparation and delivery cost. Clients who wish to have Meals on Wheels will be charged \$10 per meal, which is the cost Flinders Shire are charged by Hughenden MPHS for the meal.

HOME CARE PACKAGES: FEES AND CHARGES

ADMINISTRATION		Level 1	Level 2	Level 3	Level 4
Care Management Costs (includes reviewing care plan, scheduling services, risk assessments, coordination)	20% Package Income Per Fortnight	\$ 78.82	\$ 138.60	\$ 301.56	\$ 457.10
Package Management Costs (includes administration costs, managing package funds, monthly statements, and quality assurance)	15% Package Income Per Fortnight	\$ 59.08	\$ 103.88	\$ 226.24	\$ 342.86

PERSONAL CARE SERVICES			
Personal Care Standard Hours	Per Hour		\$ 65.00
Personal Care Non-Standard Hours (Services after 6 pm and before 6 am weekdays)	Per Hour		\$ 69.00
Personal Care - Saturday	Per Hour		\$ 82.00
Personal Care - Sunday	Per Hour		\$ 87.00
Public Holiday	Per Hour		\$ 116.00

DOMESTIC ASSISTANCE (CLEANING AND HOUSEHOLD TASKS)			
Standard Hours	Per Hour		\$ 65.00
Domestic Assistance Non Standard Hours (Services after 6 pm and before 6 am weekdays)	Per Hour		\$ 69.00
Saturday	Per Hour		\$ 82.00
Sunday	Per Hour		\$ 87.00
Public Holiday	Per Hour		\$ 116.00

SOCIAL SUPPORT (INDIVIDUAL)			
Standard Hours	Per Hour		\$ 65.00
Social Support Non Standard Hours (Services after 6 pm and before 6 am weekdays)	Per Hour		\$ 69.00
Saturday	Per Hour		\$ 82.00
Sunday	Per Hour		\$ 87.00
Public Holiday	Per Hour		\$ 116.00

IN HOME RESPITE SERVICES			
Standard Hours	Per Hour		\$ 65.00
Social Support Non Standard Hours (Services after 6 pm and before 6 am weekdays)	Per Hour		\$ 69.00
Saturday	Per Hour		\$ 82.00
Sunday	Per Hour		\$ 87.00
Public Holiday	Per Hour		\$ 116.00

SOCIAL SUPPORT (GROUP ACTIVITIES)

Group Activity Session (Standard Hours; under 3 hrs) - no food incl.	Per session	\$ 24.00
Saturday (under 3 hrs) - no food incl.	Per session	\$ 29.00
Sunday (under 3 hrs) - no food incl.	Per session	\$ 32.00
Public Holiday (under 3 hrs) - no food incl.	Per session	\$ 41.00
Out of Town Excursions (Over 3 hours)	Per Day	\$ 46.00
Luncheons (no transport; activity only)	Per session	\$ 35.00

Note: Trip is defined as pick up and drop off to location; if client requests multiple stops, this will incur additional trip fees. Rural trip fee will apply if pick up and/or drop off location is outside of the Hughenden Township

TRANSPORTATION

Client Transport - Local (Hughenden Town)	Per trip	\$ 5.00
Client Transport - Rural and Other Towns	Per trip	\$ 10.00
Staff Travel (clients outside of Hughenden Township)	per km	\$ 1.50

MEALS ON WHEELS

Meals on Wheels Meal Preparation & Delivery	Per meal, per day	\$ 12.00
Meals on Wheels (Food) <i>Note: Cost of food is not covered under HCP, client will be invoiced separately for this</i>	Per meal, per day	\$ 10.00

BROKERED SERVICES

Personal alarm service (Service provided by Tunstall)	Per Day	\$1.50
Allied Health, Aids and Equipment & Home Modifications	At cost/quoted price - no brokerage fees applied	
Nursing	Per hour	\$ 120.00
Home & Yard Maintenance (Standard Hours)	Per Hour	\$ 85.00
Home & Yard Staff Travel (Out of Hughenden township only)	Per km	\$ 1.75

Commonwealth Home Support Program

Fees and Charges 2023/24

P. 07 4741 2900 F. 07 4741 1741
PO Box 274 Hughenden Q 4821
34 Gray St, Hughenden Q 4821
flinders@flinders.qld.gov.au
www.flinders.qld.gov.au

Effective from 1 July 2023

Service Type	Basis	Daytime	After Hours	Weekend	Public Holiday
Domestic Assistance	per hour	\$ 12.00	\$ 16.50	\$ 32.00	\$ 60.00
Social Support (individual)	per hour	\$ 12.00	\$ 16.50	\$ 32.00	\$ 60.00
Social Support (group short visit)	per hour	\$ 4.00	\$ 5.00	\$ 9.50	\$ 17.50
Personal Care	per hour	\$ 12.00	\$ 16.50	\$ 32.00	\$ 60.00
Nursing	per hour	\$ 12.00	\$ 16.50	\$ 32.00	\$ 60.00
Meals (delivered to home)	per meal	\$ 10.00	N/A	N/A	N/A
Luncheons	per session	\$ 20.00	N/A	N/A	N/A
Meal preparation (in-home)	per hour	\$ 12.00	\$ 16.50	\$ 32.00	\$ 60.00
Home & Yard Maintenance	per hour	\$ 12.00	N/A	N/A	N/A
Travel time to Rural and Other Townships (outside of Hughenden Township)	per hour (pro rata)	\$ 12.00	N/A	N/A	N/A
Client Transport - Local (Hughenden Town)	per trip	\$ 5.00	N/A	N/A	N/A
Client Transport - Rural and Other Townships	per trip	\$ 10.00	N/A	N/A	N/A
Out of town excursions	per excursion	\$ 20.00			

Our service does not provide the following services directly, however we can support you to access these services via external providers:

- * Allied Health
- * Home Modifications (Home Assist Program)
- * Personal Alarms (Tunstall)
- * Incontinence Aids (MASS Program)
- * Mobility Aids (MASS Program)

Terms and Conditions:

1. Social Support (Group Activities) are charged per hour, and may include light refreshments as part of activity
2. Centre based luncheons to be charged per session. Luncheon includes both meal and social activity.
3. Weekend and public holiday rates apply for services at any times on these days.
4. After hours rates apply for service between 6 pm and 6 am on any other days.
5. Daytime rates apply for services between 6 am and 6 pm on any other days.
6. Medication, equipment and other consumables are not included in the above rates.
7. Scheduled services cancelled later than 11 am on the day before may be charged (preferred 24 hour notice for cancellations)
8. Services impacted by wet weather access will not be impacted by the late cancellation charge.
9. Client contribution (trip fee) towards community transport is a round trip fee which will cover the client's round-trip from pick up to final location. If a client was to return home, and later request another transport trip in the same day, this will be charged an additional trip fee. Rural and other town fee to be charged to any trip fee where any pick up/drop off location is outside of the Hughenden township.
10. Maximum client contribution towards CHSP services is capped at 15% of aged care pension per fortnight

Queensland Community Support Scheme (QCSS)

Fees and Charges 2023/24

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Service Type	Basis	Daytime	After Hours	Weekend	Public Holiday
Community Connection Supports (Individual; Local)	per hour	\$ 12.00	\$ 16.50	\$ 32.00	\$ 60.00
Community Connection Supports (Group short visit; local)	per hour	\$ 4.00	\$ 5.00	\$ 9.50	\$ 17.50
Community Connection (Out of town excursions)	per excursion	\$ 20.00	N/A	N/A	N/A
In home Supports (includes home and yard maintenance, personal hygiene, domestic assistance, meal preparation)	per hour	\$ 12.00	\$ 16.50	\$ 32.00	\$ 57.50
Travel time to Rural and Other Townships (outside of Hughenden Township)	per hour (pro rata)	\$ 12.00	N/A	N/A	N/A
Community Transport - Local (Hughenden Town)	per trip	\$ 5.00	N/A	N/A	N/A
Community Transport - Rural and Other Towns	per trip	\$ 10.00	N/A	N/A	N/A

Terms and Conditions:

- Social Support (Group Activities) are charged per hour, and may include light refreshments as part of activity
- Centre based luncheons to be charged per session. Luncheon includes both meal and social activity.
- Weekend and public holiday rates apply for services at any times on these days.
- After hours rates apply for service between 6 pm and 6 am on any other days.
- Daytime rates apply for services between 6 am and 6 pm on any other days.
- Medication, equipment and other consumables are not included in the above rates.
- Scheduled services cancelled later than 11 am on the day before may be charged.
- Client contribution (trip fee) towards community transport is a round trip fee which will cover the client's round-trip from pick up to final location. If a client was to return home, and later request another transport trip in the same day, this will be charged an additional trip fee. Rural and other town fee to be charged to any trip fee where any pick up/drop off location is outside of the Hughenden township.

National Disability Support Scheme (NDIS)

Fees and Charges 2023/24

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National Disability Insurance Scheme (NDIS)	Item Number	Basis	Standard Daytime
Access Community, Social And Rec Activities (Individual)	04_104_0125_6_1	per hour	\$ 78.00
Assistance with Personal Domestic Activities	01_004_0107_1_1	per hour	\$ 78.00
Assistance with Self Care Activities	01_400_0104_1_1	per hour	\$ 90.00
House or Yard Maintenance	01_019_0120_1_1	per hour	\$ 76.00
Client Transport - Local (Hughenden Town)		per trip	\$ 5.00
Client Transport - Rural and Other Towns		per trip	\$ 10.00
Group Activities - Up to 3 hours	04_102_0136_6_1	per session	\$ 40.00
Group Activities - Full day excursion	04_102_0136_6_1	per day	\$ 85.00

Note:

- Any service rates not listed above will be charged in line with NDIS Price Guide: <https://www.ndis.gov.au/providers/pricing-arrangements>
- Service agreement and client care plan to be approved by NDIS plan managers prior to service commencement.
- * Any changes to NDIS client services requires approval by NDIS plan manager.

Private Client / Non-Client Fees and Charges 2023/24

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PERSONAL CARE SERVICES

Personal Care Standard Hours	Per Hour	\$	80.00
Personal Care Non-Standard Hours (Services after 6 pm and before 6 am weekdays)	Per Hour	\$	84.00
Personal Care - Saturday	Per Hour	\$	95.00
Personal Care - Sunday	Per Hour	\$	99.00
Public Holiday	Per Hour	\$	124.50

DOMESTIC ASSISTANCE (CLEANING AND HOUSEHOLD TASKS)

Standard Hours	Per Hour	\$	80.00
Domestic Assistance Non Standard Hours (Services after 6 pm and before 6 am weekdays)	Per Hour	\$	84.00
Saturday	Per Hour	\$	95.00
Sunday	Per Hour	\$	99.00
Public Holiday	Per Hour	\$	124.50

SOCIAL SUPPORT (INDIVIDUAL)

Standard Hours	Per Hour	\$	80.00
Social Support Non Standard Hours (Services after 6 pm and before 6 am weekdays)	Per Hour	\$	84.00
Saturday	Per Hour	\$	95.00
Sunday	Per Hour	\$	99.00
Public Holiday	Per Hour	\$	124.50

SOCIAL SUPPORT (GROUP ACTIVITIES)

Group Activity Session (Standard Hours; under 3 hrs)	Per session	\$	25.00
Social Support Non Standard Hours (Services after 6 pm and before 6 am weekdays)	Per hour	\$	26.50
Saturday	Per hour	\$	29.75
Sunday	Per hour	\$	32.25
Public Holiday	Per hour	\$	39.75
Out of Town Excursions	Per Day	\$	40.00
Luncheons	Per session	\$	30.00

Note: Trip is defined as pick up and drop off to location; if client requests multiple stops, this will incur additional trip fees. Rural trip fee will apply if pick up and/or drop off location is outside of the Hughenden Township

TRANSPORTATION

Client Transport - Local (Hughenden Town)	Per trip	\$	10.00
Client Transport - Rural and Other Towns	Per trip	\$	15.00
Staff travel	Per km	\$	1.50

MEALS ON WHEELS

Meals on Wheels (Food & Delivery)	Per meal, per day	\$	20.00
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AIDS/EQUIPMENT PURCHASED

Aids and Equipment	At cost price + 20% Admin
Allied Health & Nursing (Contractors)	At cost price + 20% Admin

Aged Care Accommodation

Fees and Charges 2023/24

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P. 07 4741 2900 F. 07 4741 1741

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HUGHENDEN CENTRE FOR THE AGED - HCA UNITS		
Rental Units (Full time rental) - Unfurnished	\$ 150.00	Per Unit/week
Short Term Accommodation (Contractor/non-clients) - Fully Furnished	\$ 150.00	per night
Short Term Accommodation (Carer/Client) - Fully Furnished	\$ 50.00	per night
Short Term Accommodation (Carer/Client) - Fully Furnished	\$ 250.00	per week
PENSIONER COTTAGES - HAMMOND COURT		
Pensioner Cottages No's 1 - 6	\$ 90.00	Per Unit/Per week
Bond for Cottage	\$ 400.00	Per Unit
<p>Note: Eligibility for Aged Care Accommodation will be based on <i>Community Care Accommodation Intake Policy</i>. Contact Community Care Office for more information: 07 4741 2960</p>		